



Aged Care Package Information

Thank you for contacting us to find out more about the services we offer. In this information pack you will find the following documents:

- Aged Care Package Information
- Golden Glow Pricing Schedule
- Understanding fees for home care fact sheet

About Us

Golden Glow Nursing is a fully accredited Home Nursing and Support Service. Our staff consist of Registered Nurses, Endorsed Enrolled Nurses and Support Workers. Our qualified, caring staff provide tailored health and home care services, allowing our clients to remain at home, while receiving high quality nursing care and home support specific to their personal needs and choices for care. Our aim is to provide a comprehensive quality service that is client focused and respects the rights and dignity of the individual, their carers and family. Golden Glow Nursing was established in 2001 by two Darwin nurses who saw a need to provide quality nursing and health care support to allow people to maintain a safe, healthy lifestyle in their own homes.

Our objective

- To enable clients to live independently in their own homes, avoiding premature or inappropriate admission to residential or hospital care.
- To assist clients to build and maintain capacity and independence.
- To provide care and support that will enhance and improve quality of life for the client and informal carers.
- To provide safe, efficient, effective and affordable care by trained staff, which has been tailored to the client's individual needs and the needs of the family.
- To offer a choice of services.
- To ensure impartiality and respect the clients' rights, values and beliefs.
- To provide accurate and timely information in a format that is easily understood.
- To support and facilitate clients' right to an advocate of their choosing.

Aged Care Packages

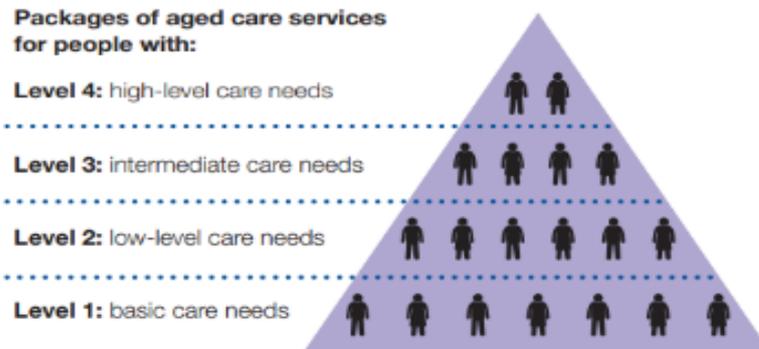
A home care package is a coordinated package of care and services to help you to live independently in your own home for as long as you can. Some people receive services through the Commonwealth Home Support Programme (CHSP) and are then assessed for a Home Care Package. Others will start with a Home Care Package.

The benefit of a Home Care Package is that your home care provider will work with you to:

- Choose care and services that best meet your needs and goals
- Manage your care and services

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There are four levels of Home Care Packages to help meet the different levels of care needs. During your aged care assessment, your ACAT assessor will discuss your current care needs and determine the best level to meet them.



The Government Home Care Daily Subsidy rates from 20 September 2021:

These rates are applicable from 1 July 2021 to 30 June 2022

Home Care Subsidy Rates

Home Care Package Level	Daily Subsidy Rate
Level 1	\$24.73
Level 2	\$43.50
Level 3	\$94.66
Level 4	\$143.50

Fees that apply:

Please refer to the *Understanding fees for home care* fact sheet that has been provided.

All clients are required to pay a basic daily fee (consumer contribution).

Basic Daily Fee Rates (Client Contribution)

Home Care Package Level	Contribution
Level 1	\$0.67 per day
Level 2	\$1.67 per day
Level 3	\$2.50 per day
Level 4	\$3.33 per day



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Income-tested care fee:

If your income is above a certain amount, you will need to pay an income-tested care fee to contribute to the cost of your care. The Income-tested fee is an extra contribution that is determined through an assessment conducted by Services Australia, and is in addition to the basic daily fee. This fee is then deducted from the Government subsidy paid to us by Services Australia.

Full pensioners do not pay an income-tested care fee. If you are required to pay this fee a letter will be sent directly from Services Australia.

Care Management and Package Management fees:

Golden Glow charges for care management of your package – this covers any changes in care planning, reassessment, liaising with other services and referring to allied services.

We also charge a package management fee.

These will be deducted from the funds at the end of each month.

Care Management Fees

Home Care Package Level	Care Management Fee
Level 1	\$25.00 per fortnight
Level 2	\$45.00 per fortnight
Level 3	\$150.00 per fortnight
Level 4	\$250.00 per fortnight

Package Management Fees:

Home Care Package Level	Package Management Fee
Level 1	\$57.46 per fortnight
Level 2	\$101.15 per fortnight
Level 3	\$165.00 per fortnight
Level 4	\$220.00 per fortnight

Consumer Statements:

At the end of each month you will receive a detailed statement, which will include all the services provided and purchases, as well as your remaining unspent funds balance.

Unspent Funds:

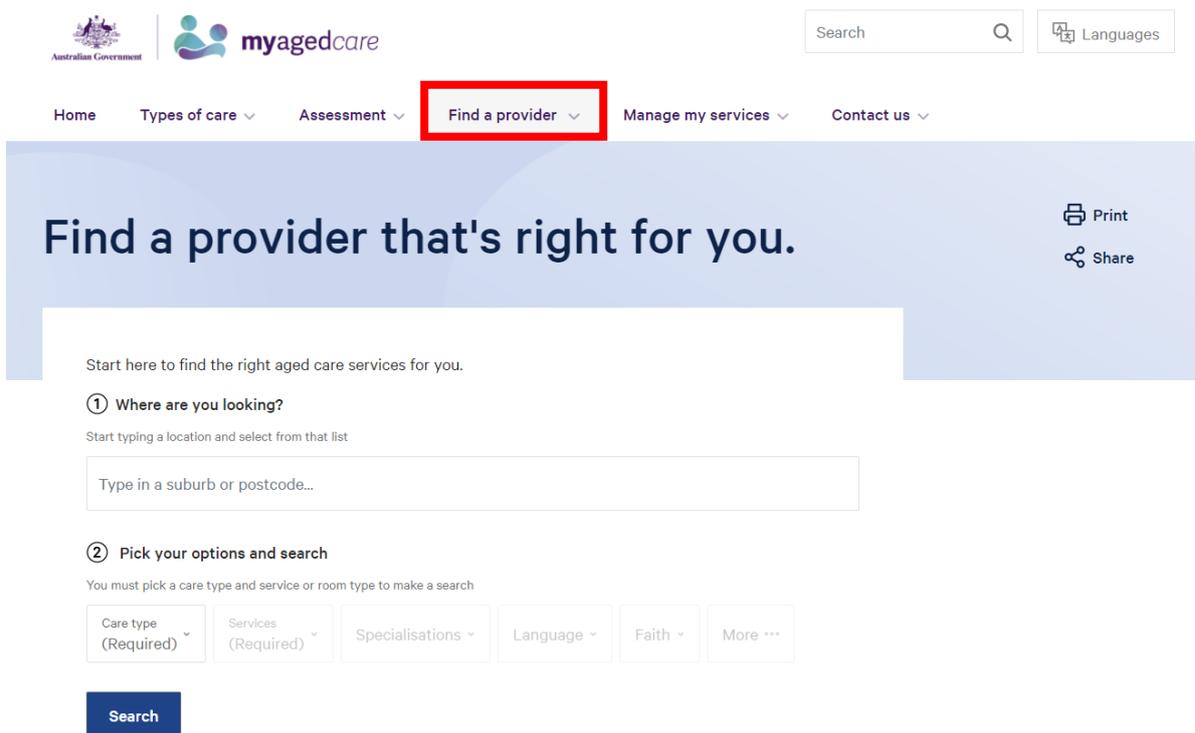
Unspent funds are transferred with the participant when providers are changed, and returned to the Commonwealth on discharge of package or on entering into permanent residential aged care.

You are not restricted to any specific provider and are free to change providers at any time.

Find a provider that's right for you:

You can compare providers and their fees via the My Aged Care Website:

- Go to the My Aged Care Website: <https://www.myagedcare.gov.au/find-a-provider/>
- Click on *Find a provider*
- Enter the relevant details required and search (as per the image below)
- You will then see a list of providers in your area. You can click on the *Compare* button to compare the service providers fees.



The screenshot shows the My Aged Care website interface. At the top, there is the Australian Government logo and the 'myagedcare' logo. A search bar and a 'Languages' dropdown are on the right. The main navigation menu includes 'Home', 'Types of care', 'Assessment', 'Find a provider' (highlighted with a red box), 'Manage my services', and 'Contact us'. Below the navigation is a large blue banner with the text 'Find a provider that's right for you.' and 'Print' and 'Share' icons. The search area contains the following elements:

- Text: "Start here to find the right aged care services for you."
- Section 1: "① Where are you looking?" with the instruction "Start typing a location and select from that list". Below this is a text input field with the placeholder "Type in a suburb or postcode..."
- Section 2: "② Pick your options and search" with the instruction "You must pick a care type and service or room type to make a search". Below this are several dropdown menus: "Care type (Required)", "Services (Required)", "Specialisations", "Language", "Faith", and "More ***".
- A blue "Search" button.

Services you can access using your home care package funds include but are not limited to:

- Personal services: Assistance with personal activities such as bathing, showering, toileting, dressing.
- Nutrition, hydration, meal preparation and diet: assistance with preparing meals, provision of Meals on Wheels, assistance with monitoring oral intake.
- Continence management: assistance in purchasing and using continence aids and appliances such as disposable pads and absorbent aids, commode chairs, bedpans and urinals, catheter and urinary drainage appliances, and enemas.
- Mobility and dexterity: providing walking frames, walking sticks, mechanical devices for lifting, bed rails, slide sheets, sheepskins, tri-pillows, pressure-relieving mattresses and assistance with the use of these aids.
- Nursing, allied health and other clinical services: If you have a need for allied health support, Golden Glow Nursing can access and coordinate assessment of services by a variety of allied health professionals such as speech therapy, podiatry, occupational or physiotherapy services, hearing and vision services.
- Transport and personal assistance: assistance with shopping, visiting health practitioners and attending social activities.
- Management of skin integrity: assistance with bandages, dressings and skin emollients.

A home care package may also be used to support the use of:

- Telehealth: video conferencing and digital technology (including remote monitoring) to increase access to timely and appropriate care.
- Assistive technology: such as aids and equipment (particularly those that assist a person to perform daily living tasks), as well as devices that assist mobility, communication and personal safety.
- Aids and equipment: some aids and equipment that are directly associated with your care needs can be purchased using funds from your package budget.

Please note that Home care level 1 and 2 packages are not intended to provide comprehensive clinical services. Home care level 3 and 4 packages have a greater emphasis on delivering complex care in the home, including more clinical care where needed.



Aged Care Package Information

For more information please visit our webpage via <https://www.goldenglownursing.com.au>.

If you have any further queries, please feel free to contact us on 08 8927 2756, or via email to info@goldenglownursing.com.au

Thank you for taking the time to find out more about the services we can provide.

Regards,

Golden Glow Nursing Team